

Legal Files Software

Optimizing Legal Operations with Streamlined Data



Gordon Hack,
Director of Sales

Legal Files Software offers a highly integrable case and matter management program, which consolidates all case and matter data as well as documents, emails, tasks and scheduled appointments in a single system, giving users centralized visibility and control over their files.

In a matter of minutes, managers find the answers they need, and staff members have access to the most up-to-date information. Such streamlined access to data fosters better collaboration within an office, establishing a true team concept.

Complementing this, Legal Files enables customers to configure an unlimited number of fields to track specific data points tailored to their database for capturing the exact information that is most relevant and important to them for each type of file. For example, a law firm might want to track involved parties, case status, important dates and documents. Meanwhile, a university might need to capture information regarding student disputes, faculty issues or compliance. By enabling the addition of unlimited custom fields, Legal Files caters to a wide range of customers within the legal case management market and beyond, such as investigative and internal affairs case management, constituent management and compliance management. Its moldable nature allows customization, which meets the needs and demands of each customer, highlighting the program's versatility and adaptability.

What renders Legal Files truly compelling is its user-centric design. This empowers designated users within each department to modify the program's capabilities on their own terms without relying on IT staff constraints. Such self-



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sufficiency streamlines operations and catalyzes efficiency.

As a browser-based system, it enables customers to choose where they want to install—either on premises or in the cloud, as per their IT infrastructure and security requirements. This scalability of Legal Files allows users to configure the usability of the program according to the size of the company, whether it has a few employees or 2000+ users.

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The proof of Legal Files’ efficacy was demonstrated when a customer faced a trifecta of obstacles—limited internal

resources, an ever-increasing workload and an ardent desire to create a centralized repository for their historical knowledge. Undeterred, Legal Files stepped in and consolidated everything into a singular, streamlined solution. This allowed the customer to consistently transcend their limitations, eliminating the need to hire any additional staff. Teams were imbued with efficiency, their productivity soaring to new heights with orchestrated workflows.

According to one customer, “The Legal Files application drives like a Ferrari for efficient management of data as an all-in-one system.”

Similar sentiments are echoed by many other customers, affirming that Legal Files prioritizes the satisfaction and long-term happiness of its customers over short-term gains. Thirty-five years down the road, the program integrates 70 percent of feedback from customers. This process is supported by a dedicated help desk and technical support team that not only provides essential post-implementation services but actively tracks and implements requests for new features and enhancements.

Behind the scenes, a team of project managers, implementation specialists and development staff work relentlessly to ensure successful onboarding for each customer.

Harnessing the power of Legal Files and the unmatched support of its team, all kinds of professionals can confidently bid farewell to the chaos of scattered data and disjointed workflows, seamlessly mastering the information that matters most to them and enhancing productivity like never before. **CR**